

WARRIORS FC

REFUND & CANCELLATION POLICY

Programs, Registrations, Fees, Purchases & Services

Effective Date: August 27, 2026

Organization: Warriors Fastpitch Club ("Warriors FC," "we," "us," or "our")

Location: Sanger, California

Contact: SangerWarriors@gmail.com

This Refund & Cancellation Policy explains the general rules that apply to payments, registrations, program fees, purchases, cancellations, and refund requests made to or through Warriors FC. A specific registration, invoice, event, tournament, purchase, or written agreement may contain additional terms that apply to that transaction.

IMPORTANT: This policy does not override rights that cannot legally be waived or limited. Where applicable law requires a refund, cancellation right, or other consumer protection, Warriors FC will comply with the applicable requirement.

This policy should be reviewed by qualified California counsel before final adoption and before Warriors FC begins relying on it for a specific program or transaction.

1. General Policy

Warriors FC plans programs, teams, facilities, tournaments, training, staffing, equipment, uniforms, insurance, and other resources based in part on participant commitments and payments. Because many costs are incurred or committed before an activity occurs, payments are generally non-refundable unless this Policy, a specific written transaction term, or applicable law provides otherwise.

By registering for a program, purchasing an item, reserving a facility or service, or otherwise agreeing to a fee, the purchaser acknowledges responsibility for the applicable payment obligations.

2. Registration and Program Fees

Program, team, training, tryout, registration, tournament, facility, equipment, uniform, and other fees may be due according to the schedule communicated by Warriors FC or the applicable team/program.

Unless a specific written policy says otherwise, registration and program payments are considered commitments to the applicable program and are generally non-refundable after the applicable registration or commitment is accepted.

Payment of a fee does not guarantee playing time, roster placement, tournament participation, selection for a particular team, athletic results, or any other outcome unless expressly stated in a written agreement.

3. No-Refund Rule

Except as expressly provided in this Policy, a specific written agreement, or applicable law, payments are **non-refundable** once made.

This generally includes amounts paid for registration, program participation, training, tryouts, team expenses, tournaments, facility reservations, events, uniforms, equipment, and other goods or services.

Failure to attend a practice, game, tournament, training session, event, facility reservation, or other activity does not by itself create a right to a refund.

4. Participant-Initiated Cancellation or Withdrawal

If a participant or family voluntarily withdraws from a program, team, training activity, tournament, event, or other service after payment, Warriors FC generally will not issue a refund unless a specific written policy or applicable law provides otherwise.

Families should consider their schedule, financial obligations, and ability to participate before making a registration or payment commitment.

Where Warriors FC offers an installment plan, cancellation or withdrawal does not automatically cancel amounts that have already become due under the applicable payment agreement.

5. Tryouts and Selection

Tryout fees, if any, are generally non-refundable once the tryout registration or participation is accepted, subject to applicable law and any specific written tryout terms.

Payment or participation in a tryout does not guarantee selection, roster placement, team assignment, playing time, or future participation.

6. Team and Tournament Fees

Team-related costs may include tournament entry fees, game fees, umpire fees, facility costs, equipment, uniforms, travel-related expenses, and other approved team expenses.

Once Warriors FC or an authorized team has committed funds to a third party or incurred a non-refundable expense, the participant or family may remain responsible for the applicable amount even if the participant later withdraws, subject to applicable law and any specific written agreement.

Refunds received by Warriors FC from a third party may be passed through when appropriate, after applicable non-refundable costs or obligations are accounted for.

7. Uniforms, Equipment and Merchandise

Uniforms, equipment, apparel, merchandise, and other physical goods are generally non-refundable once purchased unless a specific purchase policy, return policy, or applicable law provides otherwise.

Size selection is the purchaser's responsibility unless Warriors FC or the seller provides a different arrangement.

Once a uniform or other item has been purchased and delivered to the purchaser, it is the purchaser's property, subject to any applicable manufacturer or seller warranty or return policy.

If a team or program requires a specific item to be purchased, that requirement does not by itself create a refund right.

8. Facility Rentals and Reservations

Facility reservations, batting-cage rentals, private training reservations, lessons, and similar services may require payment in advance.

Unless a specific facility or service agreement states otherwise, cancellation after a reservation has been confirmed may be non-refundable, particularly where Warriors FC has reserved staff, space, equipment, or other resources.

Warriors FC may, in its discretion, offer a rescheduling option or credit when circumstances permit. A credit or rescheduling option is not guaranteed.

9. Lessons and Private Training

Lessons and private training appointments may be subject to separate scheduling and cancellation terms communicated at booking.

Unless otherwise stated in writing, a missed appointment or late cancellation may be non-refundable when Warriors FC or the instructor has reserved time specifically for the participant.

Warriors FC may, in its discretion, reschedule an appointment when circumstances reasonably permit.

10. Cancellations by Warriors FC

Warriors FC may cancel, postpone, modify, relocate, or discontinue a program, activity, practice, event, training session, facility reservation, or other service because of weather, safety concerns, facility availability, scheduling, insufficient participation, tournament or governing-body decisions, staffing, emergency, public-health concerns, or other circumstances.

When Warriors FC cancels an activity, Warriors FC will determine, in its discretion and subject to applicable law and any specific written commitment, whether to reschedule the activity, provide a credit, issue a partial refund, issue a full refund, or take another reasonable approach.

Warriors FC is not responsible for a refund of expenses that a participant independently incurs outside Warriors FC's control, such as travel, lodging, meals, personal equipment, or third-party purchases.

11. Weather and Unforeseen Events

Outdoor and athletic activities may be affected by weather, unsafe field conditions, smoke, heat, storms, facility closures, emergencies, or other circumstances beyond Warriors FC's reasonable control.

Cancellation or interruption caused by these circumstances does not automatically create a refund right. Warriors FC will determine available remedies based on the circumstances, third-party costs, program commitments, and applicable law.

12. Payment Errors and Duplicate Charges

If you believe you were charged in error, charged twice, charged an incorrect amount, or otherwise experienced a payment-processing problem, contact Warriors FC promptly at SangerWarriors@gmail.com with the relevant transaction information.

Warriors FC will review legitimate payment errors and, where appropriate, correct or refund an erroneous charge.

13. Unauthorized or Fraudulent Transactions

Warriors FC may investigate suspected fraudulent, unauthorized, reversed, disputed, or otherwise improper transactions.

If a payment is reversed or disputed without a valid basis, the underlying payment obligation may remain due, to the extent permitted by applicable law and the applicable transaction terms.

14. Refund Requests

Refund requests should be submitted in writing to SangerWarriors@gmail.com and should include the purchaser's name, participant name if applicable, transaction or invoice information, amount paid, date of payment, and reason for the request.

Submitting a request does not guarantee a refund. Warriors FC will evaluate the request under this Policy, the applicable transaction terms, and applicable law.

Where a refund is approved, Warriors FC may return the amount through the original payment method when reasonably possible.

15. Timing of Approved Refunds

Approved refunds are generally processed within a reasonable administrative period after approval. Actual posting time may depend on the payment processor, bank, card issuer, or other third party.

Warriors FC is not responsible for delays caused solely by a payment processor, bank, card issuer, or other third party outside Warriors FC's control.

16. Credits, Transfers and Exceptions

Warriors FC may, in its discretion, offer a credit, transfer, rescheduling option, partial refund, or other accommodation when circumstances warrant.

Any exception to the general no-refund policy does not create a continuing entitlement to the same exception in another situation.

Warriors FC reserves discretion to make individualized exceptions when appropriate, subject to applicable law and any binding written agreement.

17. Outstanding Balances

Cancellation, withdrawal, nonattendance, or a refund request does not automatically eliminate amounts that were already due under a payment agreement, invoice, team obligation, or other written commitment.

Warriors FC may restrict participation, access to services, future registration, or other privileges when permitted by applicable rules and law if required fees remain unpaid.

18. Third-Party Purchases and Services

Purchases or services made directly from third parties are subject to the third party's refund and cancellation policy. Warriors FC is not responsible for a third party's refund decision unless Warriors FC is the seller or has expressly agreed in writing to assume that responsibility.

Examples may include payment processors, tournament organizers, manufacturers, apparel providers, outside instructors, or other independent vendors.

19. Relationship to Other Policies

This Policy should be read together with the Warriors FC Terms of Service, Privacy Policy, Disclaimer, Parents Handbook, Coaches' Handbook, Digital Product Policy, registration documents, invoices, purchase terms, facility terms, and other applicable written policies.

If a specific written transaction term or policy expressly provides a different refund or cancellation rule for that transaction, the specific term controls to the extent permitted by law.

20. No Waiver of Legal Rights

Nothing in this Policy is intended to waive or limit any refund, cancellation, consumer-protection, or other right that applicable law prohibits Warriors FC from waiving or limiting.

If any provision is found invalid or unenforceable, it shall be limited or severed only to the extent necessary, and the remaining provisions shall continue in effect.

21. Changes to This Policy

Warriors FC may update this Refund & Cancellation Policy from time to time. The current version may be posted with a revised effective date.

Unless otherwise required by law or a specific written agreement, the policy in effect at the time of a transaction will govern that transaction.

22. Contact Information

Warriors Fastpitch Club (Warriors FC)

Sanger, California

Email: SangerWarriors@gmail.com

Website: warriors-fc.com

23. Acknowledgment

By making a payment, completing a registration, purchasing a product or service, reserving a facility or training session, or otherwise agreeing to a fee, the purchaser acknowledges that they have had an opportunity to review this Refund & Cancellation Policy and understands that payments are generally non-refundable except as expressly provided by this Policy, a specific written agreement, or applicable law.

Recommended final legal review: Warriors FC should have this policy reviewed by qualified California counsel before publication, particularly because program fees, youth sports, third-party expenses, installment arrangements, facility rentals, and consumer refund rights may involve requirements that depend on the specific transaction and applicable law.