

WARRIORS FC

DIGITAL PRODUCT POLICY

Digital Resources, Downloads, Online Access & Intellectual Property

Effective Date: August 27, 2026

Organization: Warriors Fastpitch Club ("Warriors FC," "we," "us," or "our")

Location: Sanger, California

Contact: SangerWarriors@gmail.com

This Digital Product Policy governs digital products, downloadable materials, online resources, subscriptions, digital access, and other electronically delivered content that Warriors FC may sell, provide, license, or make available through its website or related services.

IMPORTANT: This Policy applies only to digital products and services to which it is relevant. Physical merchandise, facility rentals, lessons, team fees, program fees, and other non-digital transactions may be governed by separate terms and the Warriors FC Refund & Cancellation Policy.

This policy should be reviewed by qualified California counsel before final adoption, particularly if Warriors FC begins selling paid digital products or changes its delivery, subscription, or licensing model.

1. What Is a Digital Product?

A digital product is electronically delivered content or access that does not require delivery of a physical item. Examples may include downloadable PDFs, training plans, practice resources, instructional documents, videos, graphics, templates, online courses, digital libraries, subscriptions, memberships, and access to online coaching resources.

Warriors FC may provide some digital resources at no charge, while others may be included with a program, membership, coaching arrangement, purchase, subscription, or other approved access.

2. Digital Access and Licensing

Unless a product is expressly identified as being sold with ownership rights, purchasing or receiving a digital product gives the purchaser a limited, non-exclusive, non-transferable right to access and use the content for its intended personal, household, educational, or authorized Warriors FC purpose.

Digital access is generally a license to use the content, not a transfer of ownership of the underlying copyright, trademark, design, video, document, curriculum, or other intellectual property.

Users may not resell, sublicense, redistribute, publicly post, upload to another website, share with unauthorized persons, or commercially exploit Warriors FC digital content unless Warriors FC gives written permission.

3. Coaches' Portal and Diamond Toolbox

The Coaches' Portal may provide authorized coaches with access to coaching resources, forms, handbooks, safety information, facility information, administrative materials, and links to the Diamond Toolbox.

Access to the Coaches' Portal or Diamond Toolbox is permission-based and may be limited to authorized Warriors FC coaches or other persons approved by Warriors FC.

Unless expressly authorized, coaches and other users may not share restricted credentials, download and redistribute restricted materials, publish the materials outside approved Warriors FC channels, or use them to create a competing commercial resource.

Warriors FC may modify, suspend, or revoke access when a user is no longer authorized, violates applicable rules, or otherwise misuses the resource.

4. Downloads and File Access

Where Warriors FC provides downloadable files, the purchaser or authorized user is responsible for downloading and safely storing the files.

Warriors FC does not guarantee that a particular device, operating system, application, browser, or software will support every file format.

If a legitimate purchaser experiences a technical problem accessing a purchased file, Warriors FC may, in its discretion, provide a replacement file, alternate delivery method, or reasonable technical assistance when feasible.

5. Digital Content Is for Intended Use

Digital resources are designed for the purpose stated at the time they are provided. Coaching resources are intended to support coaching and training and should be used with appropriate judgment for the age, ability, condition, and circumstances of participants.

Digital content does not constitute individualized medical, legal, financial, tax, insurance, or other professional advice. Users should obtain appropriate professional advice when necessary.

6. Digital Product Purchases

Where Warriors FC sells a digital product, the applicable price, description, delivery method, and other purchase terms will be presented at or before checkout when reasonably practicable.

Digital products may be delivered by email, member account, download link, website access, third-party platform, or another electronic method.

Purchasers are responsible for providing an accurate email address and maintaining access to the account or email address used for delivery.

7. Digital Refunds and Cancellations

Digital products are generally non-refundable after delivery or after access has been provided, except as expressly stated in the applicable transaction terms, the Warriors FC Refund & Cancellation Policy, or as required by applicable law.

Where applicable law provides a non-waivable right to cancel, refund, or obtain another remedy, Warriors FC will comply with that requirement.

Unauthorized sharing, copying, downloading, redistribution, or other misuse of a digital product does not create a right to a refund.

8. Subscriptions and Recurring Digital Access

If Warriors FC offers a digital subscription or recurring access product, the applicable price, billing frequency, renewal terms, and cancellation procedure will be disclosed before purchase.

A subscription may continue until cancelled according to the applicable subscription terms. Cancellation generally stops future charges but does not automatically create a refund of amounts already paid, except where the applicable terms or law provide otherwise.

Warriors FC may discontinue or materially change a digital subscription or online resource. Where appropriate, Warriors FC may provide notice and determine whether a credit, partial refund, replacement access, or other remedy is appropriate, subject to applicable law and the applicable transaction terms.

9. Intellectual Property

Digital products and resources may contain text, graphics, photographs, video, audio, logos, trademarks, designs, training systems, templates, documents, and other intellectual property owned by Warriors FC or licensed to Warriors FC.

Except for the limited use expressly permitted by the applicable license or purchase terms, no ownership interest is transferred to the user.

Unauthorized reproduction, distribution, public posting, commercial exploitation, or creation of derivative products may violate intellectual-property rights and may result in loss of access and other remedies available under applicable law.

10. Personal and Internal Use

Unless a product is expressly sold or licensed for organizational or commercial use, digital products are intended for the purchaser's personal, household, educational, or authorized Warriors FC use.

Coaches may use authorized coaching resources for Warriors FC coaching activities. Use for an unrelated commercial coaching business, competing organization, resale product, paid course, or other commercial purpose requires written authorization unless expressly permitted.

11. Third-Party Digital Resources

Warriors FC may provide links to or access through third-party platforms, including coaching-resource providers, video platforms, payment processors, cloud storage, registration systems, or other services.

Third-party content and services may be subject to separate terms and privacy policies. Warriors FC does not control third-party availability, security, content, or policies.

12. Digital Product Availability

Warriors FC makes reasonable efforts to keep digital products and online resources available but does not guarantee uninterrupted access.

Access may be interrupted because of maintenance, technical problems, platform changes, internet outages, security incidents, third-party outages, or circumstances beyond Warriors FC's reasonable control.

13. Content Updates and Corrections

Warriors FC may update, correct, improve, replace, or discontinue digital content when appropriate.

An update does not necessarily create a right to a refund. If a paid product is materially discontinued or changed, Warriors FC may, in its discretion and subject to applicable law and the transaction terms, provide replacement content, continued access to an updated version, a credit, partial refund, or another reasonable remedy.

14. User Accounts and Security

Where digital access requires a member account, the account holder is responsible for protecting login credentials and for activity conducted through the account.

Users must not share credentials or permit unauthorized persons to access paid or restricted digital content.

Warriors FC may suspend or terminate digital access when reasonably necessary to protect content, users, the website, or Warriors FC from unauthorized access, fraud, misuse, or other violations.

15. No Guarantee of Coaching or Athletic Results

Digital coaching materials may provide drills, practice plans, training concepts, instructional information, or other educational resources. Warriors FC does not guarantee player improvement, team performance, tournament results, selection, playing time, recruitment opportunities, scholarships, or other specific athletic outcomes.

Coaches and participants remain responsible for applying appropriate judgment and following safety requirements.

16. Privacy and Digital Transactions

Personal information collected in connection with digital purchases or access is handled according to the Warriors FC Privacy Policy.

Payment information may be processed by a third-party payment provider. Warriors FC may receive transaction status and other information needed to administer the purchase.

17. Prohibited Uses

Users may not use digital products or online resources to:

- infringe another person's intellectual-property or privacy rights;
- resell, sublicense, or redistribute content without authorization;
- upload or publish restricted content to public websites, social media, file-sharing services, or competing platforms without permission;
- create a competing commercial product substantially based on restricted Warriors FC content;
- bypass access controls or payment requirements; or
- facilitate unlawful, fraudulent, or harmful activity.

18. Enforcement and Loss of Access

Warriors FC may suspend or terminate digital access when a user violates this Policy, applicable Terms of Service, a purchase/license agreement, or other Warriors FC requirements.

Where appropriate, Warriors FC may also seek other remedies available under applicable law, including recovery of losses resulting from unauthorized distribution or commercial exploitation.

Termination of access does not eliminate payment obligations or provisions that by their nature survive termination.

19. Relationship to Other Policies

This Policy should be read together with the Warriors FC Terms of Service, Privacy Policy, Disclaimer, and Refund & Cancellation Policy, as well as any specific product description, checkout terms, license, subscription terms, or agreement that applies to a particular digital product.

If a specific digital-product agreement expressly provides a different rule, the specific agreement controls for that product to the extent permitted by applicable law.

20. No Waiver of Non-Waivable Rights

Nothing in this Policy is intended to waive or limit any consumer, cancellation, refund, intellectual-property, privacy, or other right that applicable law prohibits Warriors FC from waiving or limiting.

If any provision is found invalid or unenforceable, it will be limited or severed only to the extent necessary and the remaining provisions will continue in effect.

21. Changes to This Policy

Warriors FC may update this Digital Product Policy as its digital offerings, website, technology, or legal requirements change. The current version may be posted with a revised effective date.

Unless otherwise required by law or a specific written agreement, the Policy in effect at the time of a transaction will govern that transaction.

22. Contact Information

Warriors Fastpitch Club (Warriors FC)

Sanger, California

Email: SangerWarriors@gmail.com

Website: warriors-fc.com

23. Acknowledgment

By purchasing, accessing, downloading, or using a Warriors FC digital product or restricted digital resource, the user acknowledges that they have had an opportunity to review this Policy and agrees to comply with the applicable use, access, refund, and intellectual-property requirements.

Recommended final legal review: Before Warriors FC sells paid digital products, subscriptions, or downloadable resources directly through the website, this Policy should be reviewed by qualified California counsel and compared with the actual checkout, payment, subscription, delivery, and access configuration used by the site.